

Dear Arlene Alexander:

I appreciate the FCC's appeal to consumers for information and I want to support your assessment, but I am overwhelmed with the terminology and intricacies in your questions. For example, I don't know the difference between a video programming distributor, a video programming provider, or a broadcaster. I have no idea if I have a receiver capable of displaying advanced digital IEIA-708B) captions. I do not maintain data on the hours that captioning is acceptable, poor, and non-existent. All I can offer you is my family's experience with captioning on the screen of our television when viewing and listening to programs received via satellite dish. If this information might be of any value to you, please advise and I will provide it in plain language.

Thank you, John Allen